



4523 Bristol Highway
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ASP's Executive Management Team - Brief Biographies

President/Chief Executive Officer Susan C. Crow, M.Div., M.S.W.



Since May 2002, Susan C. Crow has served as Appalachia Service Project's Executive Director and President. An able and experienced leader, Susan's expertise is in managing growing nonprofit organizations with a commitment to excellence in service delivery, communication among staff, and collaborative work with other organizations.

"My call to ministry is rooted in helping disenfranchised and disempowered people find their voices," she says. "I believe that each of us is a person of dignity and worth with a positive contribution to make to our world."

Prior to leading ASP, Susan directed Denver Urban Ministries in Denver, Colorado. A native of Anniston, Alabama, Susan is a graduate of Birmingham-Southern College (B.A., 1992), the University of Denver Graduate School of Social Work (M.S.W., 1996), and Iliff School of Theology (M.Div., 1997). Susan is an ordained elder in the Rocky Mountain Conference of the United Methodist Church and now lives in Johnson City, Tennessee, where ASP is headquartered, with her husband, Eric Obermiller, and their sons, Isaac and Andrew.

Chief Philanthropy Officer David F. Bryant



A Tennessee native, David is the son of a Southern Baptist pastor and has lived all over Tennessee, as well as a few years in Illinois. Moving to East Tennessee in 1983, David graduated from Carson-Newman College with a Bachelor's degree in psychology, later earning a Master's degree in Social Work at the University of Tennessee/Knoxville.

While in college, he felt a call to community service ministry that has included working with children and families, tackling social issues such as poverty and homelessness, and administration and fundraising for the agencies with which he has been involved.

David has worked in the non-profit sector since 1991 and came to ASP from nearby Knoxville, Tennessee after a national search. He had served as Director of Development for Knox Area Rescue Ministries since 2001, overseeing many strategic ministry initiatives, including a \$3 million direct mail program and outreaches through grants and foundations, special events, and major donor relationships.

As ASP's Chief Philanthropy Officer, his passion is sharing ASP's ministry while building relationships with people who are committed to sharing the love of Christ through word and deed with families who need warmer, safer, and drier homes and the volunteers who serve to improve these homes.



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David's family includes his beautiful wife, Cyndi, (who also has dedicated herself to nonprofit work as a licensed clinical social worker) and their three children, Sarah, Jackson and Cooper. David enjoys reading, racquetball, music, and anything to do with World War II history. He was accepted into the Johnson City Rotary Club in 2007 and completed Leadership 2015 in May 2008. The family attends Boones Creek Christian Church, and we welcome them as part of the ASP family.

**Chief Programs Officer
Michael Clark**



For a guy who was arm-twisted into volunteering for ASP the first time, Michael Clark has come a long way over the past 15 years. During the years that followed that first volunteer experience, Michael's active participation as an ASP volunteer became more and more important as daughter Emily grew up and not only volunteered but also served on ASP Summer Staff while in college. His wife Susan, a professional chef, has volunteered to help with ASP foods training, and Michael served on ASP's National Advisory Council for five years.

Michael joined ASP's staff as Chief Programs Officer in September 2006, and in that capacity works to ensure excellence in programs and continuity between ASP's volunteer and home repair departments. Michael's original career path was in the IT field, where he spent several years as a software engineer. More recently, Michael served as Vice President for Information Services with Lutheran Family Services of the Carolinas and earned a Master of Public Administration from North Carolina State University.

Michael has a passion for animals and a love for music. He claims to play "several instruments badly." Michael and his wife Susan recently moved to Johnson City with four dogs—two border collies, a Jack Russell "terrorist", and a spitz mix—and a parrot.

**Chief Financial Officer
Greg DeGennaro**



Greg DeGennaro is a California native who originally moved east to play football and matriculate at the College of William & Mary.

Greg is co-owner of Bolton, Coker & DeGennaro, CPA's P.C. in Johnson City. In that capacity he specializes in financial management and CFO consulting and has served as Appalachia Service Project's CFO since 2000.

Greg is a member of the American Institute of CPAs, the Tennessee Society of CPAs, and was a Rotarian for 10 years. He and his wife Kim live in the Johnson City area with their son and three daughters. Greg enjoys athletics, reading, and travel.



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**Chief Operations Officer
Bob Shurr**



Bob Shurr has served ASP in various capacities since 1987. As the Chief Operations Officer, Bob oversees all aspects of human resource management, manages the daily office operations of ASP's headquarters in Johnson City, Tennessee, supervises the fleet and warehouse operations, and oversees the facility management of the Johnson City complex and ASP's three year-round centers.

Although a native of Ontario, Canada, Bob Shurr has lived in East Tennessee since 1981. Before joining the ASP staff in 1987, Bob studied music at Milligan College, worked for the Town of Jonesborough, and served as organist and office manager for Central Christian Church in Jonesborough. Bob resides in Jonesborough, Tennessee, with his wife, Ida.

Please address all media inquiries to:

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